

# 2021 Perth Caravan & Camping Show

## COVIDSafe Visitor Information

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### **THIS EVENT IS OPERATING UNDER AN APPROVED WA DEPARTMENT OF HEALTH COVID SAFE PLAN**

STAY COVID SAFE – PLEASE FOLLOW ALL THE DIRECTIONS PROVIDED BY THE EVENT  
ORGANISER

#### **COVID SAFE VISITOR INFORMATION**

The 2021 Perth Caravan & Camping Show is operating under a WA Department of Health COVID Safe Event Plan.

Your health and safety is important to us. We have implemented necessary measures to comply with all relevant and recommended government restrictions and protocols.

To help prevent the spread of COVID-19 in the community, we ask that you DO NOT enter the event precinct if you have, in the last 14 days:

- Been in a state or territory deemed low, medium or high risk (refer to WA Govt. website)
- Been overseas
- Been in a declared COVID-19 hotspot
- Been in contact with a confirmed case of COVID-19
- Are experiencing fever or symptoms of respiratory infection (including but not limited to, cough, sore throat, shortness of breath)

Additionally, we ask that you do not enter the event if you are:

- Awaiting COVID-19 test results
- Have been instructed to self-isolate

#### **TICKETING INFORMATION**

To comply with WA Department of Health's Contact Tracing requirements, tickets to this event are available for sale online only.

There will be no tickets available for purchase at the gate however, if you are unsure how to carry out an online ticket purchase, we will have customer service attendants available at the gate to help you purchase a ticket using your own personal mobile device (or our iPads if required).

We recommend that you pre-purchase your ticket to the event as door sales will not be available.

As per the WA Department of Health's contact tracing requirements details must be recorded of each Adult, Concession Card Holder and Carers/Companion Card Holders who are attending the event. It is not necessary for children, under the age of 16 accompanied by an adult or guardian,

to provide individual contact information. If you are purchasing a ticket for another person you will have to advise these details also at time of purchase. This information will be stored in a secured and confidential manner by the event organisers for 28 days from the date of purchase.

Visitors agree that all contact information will be available to public health officers upon request. Visitors must either print their PDF ticket/s or ensure their ticket/s are available on their phones for scanning at the gate. Any visitors who haven't purchased a ticket online before entering the event, will be required to purchase a ticket online before entering.

ALL Visitors will need to scan their ticket upon ENTRY as per requirements within our COVIDSafe Event Plan.

### ***DURING THE EVENT***

Your health and safety is our priority:

- We are focused on providing a clean venue
- We have additional cleaning measures in place throughout the event, especially in high-touch areas
- Hand sanitiser stations are available for your convenience throughout the event; please use them often
- Hand washing facilities are available in all bathrooms

Being safe is everyone's responsibility:

- Stay at home if you're unwell
- Keep your distance from others
- Practice great hygiene habits
- Don't forget to cover your mouth if you cough or sneeze
- Wash and sanitise your hands regularly
- Put your rubbish in the closest bin to assist cleaning operations
- Follow all directions of event and security staff, including signage, whilst onsite
- If you feel unwell or experience COVID-19 symptoms during the event, please notify a security or event staff immediately. We are here to help you
- Follow the COVIDSafe measures provided by exhibitors, including:
  - Maximum capacity allowed on the stand at any one time
  - Maximum capacity allowed in an RV at any one time
  - Follow the signs for designated entry/exit points

### ***SYMPTOMS OF CORONAVIRUS (COVID-19)***

The common symptoms of COVID-19 include a fever (a temperature higher than 37.5 degrees), a cough, sore throat, runny nose, fatigue, shortness of breath, loss of taste and loss of smell. Everyone who gets COVID-19 will experience it a little differently.

People who have extreme symptoms or side effects from the virus may take weeks or months to recover fully, while people with a mild illness may feel completely better within a week or two. If you have any COVID-19 symptoms, no matter how mild, call your doctor or 13HEALTH (13 43 25 84) and get tested. Call emergency services on 000 if you are very sick.

More information can be found on the Western Australian Government website:

[https://ww2.health.wa.gov.au/articles/a\\_e/coronavirus](https://ww2.health.wa.gov.au/articles/a_e/coronavirus)

### **IMPORTANT COVID-19 INFORMATION**

Caravan Industry Association Western Australia will continue to monitor all Western Australian Department of Health alerts and Federal Government advice prior to the event. If the situation worsens, we may need to postpone or cancel the event to ensure the safety of all patrons, exhibitors, volunteers and staff.

Please check the event website or our social media pages for regular updates.

We thank you for your understanding.

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### **COVID-19 FAQ'S**

#### **Is there a risk in attending the event?**

COVID-19 is an infectious disease that can result in serious and potentially fatal illness. There is a risk of the transmission of COVID-19 in any environment where people gather. This risk increases in enclosed spaces and with increased numbers of people. The Australian Government Department of Health has advised that the elderly and those with underlying medical conditions are more vulnerable. Further information can be found on the [Australian Government Department of Health COVID19 website](#).

#### **What if I feel unwell or experience symptoms of COVID-19 at the event?**

If you are feeling unwell or are experiencing symptoms of COVID-19 when you are at the event, immediately notify gate, security or event staff and they will take you to the isolation room where you will be looked after by a medical professional.

#### **What if the event is cancelled or postponed due to COVID-19?**

Should the event be cancelled due to a WA Department of Health or Federal Government directive regarding COVID-19, your ticket price will be refunded. The booking and handling fees, delivery cost and refund protection (if applicable) are services that are provided upon making your purchase and will not be refunded. Any refund payable can only be made back to the credit card used in the original transaction. In this instance, there is nothing you need to do. We will get in touch with you directly with more information.

**Will tickets be available at the gate?**

In order to ensure the appropriate level of contact tracing in line with the WA Department of Health COVID-19 requirements, at this stage, online sales will be the only way to purchase tickets to the Show.

**What if I am unable to complete an online ticket purchase?**

There will be no tickets available for purchase at the gate however, if you are unsure how to carry out an online ticket purchase, we will have customer service attendants available at the gate to help you purchase a ticket using your own personal mobile device (or our iPads if required).

**Does social distancing apply at the event?**

Where possible, please keep 1.5 metres distance from others at the event.